How to connect to the Internet on the campus

Computer labs

In the ZEDAT Internet PC-Pools you have received access to more than 150 computer workplaces running Windows or OS X. As a member of Freie Universität Berlin you can use the Workstations 7 days a week for free.

Use WiFi on the campus with your own device

Connect to the network "eduroam". Eduroam is a global network of cooperating educational institutions. It allows users from participating institutions to access the Internet securely from any eduroam-enabled institution. Most operating systems are capable of automatic configuration. If you have any trouble, please check the documentation on the ZEDAT website.

Research from home, or any place outside the university campus

To login to the internal network of Freie Universität Berlin from outside the campus, connect using VPN (Virtual Private Network). Download the required software from the services section of the ZEDAT website. You can now access resources otherwise only available from within the campus network.

Check our website for detailed information: http://www.zedat.fu-berlin.de/

Contact information

ZEDAT Public area at Silberlaube (JK27)
Habelschwerdt Allee 45
14195 Berlin

Info-Service IT (JK27/121a)
phone: +49 (30) 838 77777
e-mail: hilfe@zedat.fu-berlin.de
office hours: Mon-Fri 08.00 - 21.30
Sat-Sun 10.00 - 17.00
In Mar, Aug, Sep: Mon-Fri 08.00 - 19.30
Sat-Sun 10.00 - 17.00

Benutzerservice (JK27/133)
phone: +49 (30) 838 56069
e-mail: benutzerservice@zedat.fu-berlin.de
office hours: Mon-Fri 10.00 - 16.00

Printservice (JK27/133)
phone: +49 (30) 838 54214
e-mail: print-service@zedat.fu-berlin.de
office hours: Mon-Fri 10.00 - 16.00
How to get a FU account

For Bachelor, Master or PhD students

With your matriculation letter you received temporary login credentials from ZEDAT. The letter was sent to the address you registered with Freie Universität Berlin.

Employees of Freie Universität Berlin

Fill out the pre-printed application form for employees, to be found on the ZEDAT website, under Services > Benutzerservice. Hand in the application form at the office of Benutzerservice of ZEDAT.

Guest auditors at Freie Universität Berlin

Fill out the pre-printed application form for guest auditors, to be found on the ZEDAT website, under Services > Benutzerservice. Hand in the application form at the office of Benutzerservice of ZEDAT.

Erasmus students

should have received an information sheet with temporary login credentials from the Erasmus office. If this is not the case, please ask your contact person at the Erasmus office.

Start working with your FU account

Access the internet

ZEDAT offers Internet Access via Wireless LAN or on our workstations in the Internet PC-Pools at the Silberlaube/JK27 (during the opening hours of Info-Service IT).

Use e-mail

With the activation of your FU account, you have automatically set up an e-mail address in the form username@zedat.fu-berlin.de. Manage your e-mail on your own device with a standard e-mail application or use ZEDAT webmail from any web-browser. Set your configuration and e-mail aliases in the ZEDAT Portal.

Print documents

With the activation of your FU account, you have also activated your print account. New enrollees receive a one-time welcome credit of 5 Euros that corresponds to 125 pages printed in b/w on our printers in Passat room. You can also print in color and in various sizes up to A0 posters. Print from your own device if you prefer. Recharge your account on our terminals with your MensaCard.

Change your password

After activating your FU account, change your temporary password to a custom one. Change your password later on a regular basis to keep your account safe. You can change your password anytime online after a logging into the ZEDAT Portal.

Other departments

Access Blackboard

Blackboard is the learning management system of Freie Universität. Login information for Blackboard generally match your FU account. First time users sign up at Blackboard with their FU account. Contact CeDis-Support for further questions.

phone: +49 (30) 838 54900
e-mail: support@cedis.fu-berlin.de
office hours: Mon-Fri 10.00 - 17.00

Access Campus Management

Campus Management is the student information system of Freie Universität. Login with your FU account credentials. Campus Management access may be delayed by a day after your account has been activated. Check the Info-Service Studium website for further inquiries.

phone: +49 (30) 838 77770
e-mail: cm-hotline@fu-berlin.de
office hours: Mon-Wed 09.00 - 15.00
Thu 09.00 - 17.00
Fr 09.00 - 15.00